



# SPECTATOR GUIDE TO ATTENDING MATCHES AT SALFORD RED DEVILS

## 1.0 INTRODUCTION

1.1 This guide is to provide you with all the information that you need to know in advance of attending any match at the AJ BELL STADIUM.

1.2 As you will appreciate the situation in relation to Covid-19 is constantly evolving we will seek to keep you updated as to any changes to our operating practices via the Club website and social media.

1.3 We ask spectators to act responsibly at all times when travelling to and from the Stadium and also within the Stadium.

1.4 Spectators are reminded that vaccination remains a key priority in the response to the pandemic and the Club request that all supporters get vaccinated and boosted where possible to maximise protection for fellow supporters and members of staff.

1.5 Spectators are also reminded that the Government provides free lateral flow tests and the Club encourages all spectators to consider taking one before they attend matches travel.

## 2.0 COVID CERTIFICATION

2.1 Government guidance has mandated the use of covid certification for entry into settings where large crowds gather – including unseated indoor events with 500 or more attendees, unseated outdoor events with 4,000 or more attendees and any event with 10,000 or more attendees.

2.2 Covid Certification DOES NOT apply to the ground. However the stadium will be doing Covid Passport spot checks and we ask that you cooperate with this. Therefore, please (for spectators over 18), try to obtain proof that they have either:

- been fully vaccinated over two weeks earlier
- returned a negative COVID test in the previous 48 hours
- registered a medical exemption with the NHS
- [Further details available here.](#)

## 3.0 PURCHASING A MATCH TICKET

3.1 We encourage spectators to buy tickets in advance of all matches to assist the Club with planning.

3.2 Spectators will be able to purchase match tickets from the ticket office and [online](#).

3.3 Prior to purchasing tickets, you will be asked to:

- ensure that you have read the following [Spectator Code of Conduct](#)
- where possible but not mandatory, you have either downloaded your covid certification to your

NHS App, printed off a copy of your covid certification or have proof of a negative PCR or LFT taken within the 48 hours prior to kick off

- ensure that you considered the associated risks of attending a match and your own vulnerability status via the following link [Coronavirus: How to stay safe](#)
- ‘opt in’ to confirm that you understand all of the above statements and will abide by all requirements
- confirm you will abide by all other requirements the Club may set out in advance of the match including but not limited to [the use of face coverings]

When purchasing a match ticket, spectators will be asked how they are travelling to the match to assist the Clubs planning with local transport providers about the likely impact on services and to assess their own available services such as parking spaces.

3.4 Upon purchasing a match ticket, the Club will send electronic confirmation that you will abide by the Spectator Code of Conduct and have confirmed you are aware of the associated risks of attending a match.

3.5 Spectators with disabilities when purchasing match tickets should contact the Club ticket office on 0161 786 1570 or by email to [ticketoffice@ajbellstadium.co.uk](mailto:ticketoffice@ajbellstadium.co.uk) to discuss what adjustments may be required to be made by the Club, including in light of Covid-19 regulation.

#### 4.0 **SERVICES AVAILABLE/RESTRICTIONS TO SPECTATORS**

4.1 Food and beverage kiosks will be open on matches days

4.2 All financial transactions will be contactless where possible

4.3 All toilet and first aid facilities will be open

4.4 Spectators may bring a bag no greater than A4 size

4.5 Hand sanitisation stations will be positioned around the stadium

4.6 We ask that face coverings be worn when inside the stadium where possible

#### 5.0 **JOURNEY TO THE STADIUM**

5.1 Salford Red Devils encourage all spectators to avoid crowded areas, specifically those that are indoors to reduce the risk of infection and encourage all spectators to come directly from home to the ground.

5.2 Salford Red Devils advise all spectators to avoid public transport where possible. Where unavoidable, spectators should ensure they are compliant with government guidance such as face coverings.

5.3 Where spectators use public transport, please note [the available options](#)

5.4 Where spectators travel by car, please note parking is chargeable and can be pre-purchased [here](#).

5.5 Where spectators travel on foot or by bicycle, please note there are a limited number of cycles rails situated outside the stadium

## 6.0 DAY OF THE MATCH

6.1 Salford Red Devils will communicate a message via social media on the day of the match to remind of the risks associated with attending and to consider any symptoms they may have before travelling.

6.2 In accordance with the [Spectator Code of Conduct](#), spectators should not attend the match if they (or any member of their household) are experiencing any of the following symptoms:

- a high temperature (37.8 or higher); or
- a new onset of a continuous cough; or
- loss of or change in normal sense of taste or smell
- Any other symptom associated with Covid-19

In addition, and again outlined within the [Spectators Code of Conduct](#), spectators should **not** attend if they have been requested to isolate by NHS Track and Trace.

## 7.0 ARRIVAL AND EXITING THE GROUND

7.1 Entrance and exit times will be controlled so that everyone can enter and exit in a controlled and safe manner.

7.2 Spectators should arrive by and exit at the specified time stated by the Club for the area of the stadium they are seated if asked

7.3 Spectators should support the stadium in cooperating with spot checks in relation to Covid Certification checks including

7.4 Please check what entrance your tickets states you should use

7.5 The following entrances are to be used with respect of emergency access – exit gates

7.6 Spectators may be subject to random temperature checking. If a spectator's temperature is over 37.8, they may be refused access to the ground

7.7 Spectators are asked to limit the number of bags they bring to the ground to avoid the build-up of queues in this area'. [All Spectators are reminded about those items which are prohibited](#)

## 8.0 INSIDE THE GROUND

8.1 Spectators shall remain within their seats at all times unless accessing the facilities.

8.2 Spectators are required to follow the instructions of all stewards and treat them with respect.

8.3 To assist spectators, signage has been installed throughout the stadium, spectators should follow this signage when moving around the ground including when accessing any facilities.

8.4 Spectators are responsible for ensuring supervision of children in their care.

8.5 The Club will notify all spectators via the PA system about the measures in place at the stadium.

8.6 The Club will remind all spectators via the PA system about the exiting procedures which have been circulated to all spectators prior to the match.

8.7 Spectators are reminded to frequently use the hand sanitisers provided.

8.8 Spectators are reminded that many people attending matches will be understandably nervous about attending events with people outside of their social households and bubbles. It is therefore important, in line with the RFL Respect and Enjoy the Game campaigns to be understanding of others by complying with all Codes of Conducts and guidance issued.

8.9 Spectators wishing to report concerns about spectator behaviour should contact a steward or member of stadium staff.

#### 9.0 **ILLNESS/SUSPECTED COVID-19 CASE**

9.1 Spectators who become ill whilst at the ground must, where possible, contact the nearest steward in order that the situation can be managed accordingly.

9.2 Spectators who are displaying suspected Covid-19 symptoms will be asked to leave the ground.